



National Finance Center Customer Notification

Date of Notice: January 25, 2011

Subject: NFC Personnel History (PHIS) System Issues - Update – Still Under Review

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is sending this notification as a follow-up to a notice issued January 24, 2011, stating that we are experiencing issues with the Pay Period 1 updates to the Personnel History System (PHIS). The issue is still under review; customers will be advised when the issue has been resolved and the application is available. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@usda.gov.

JAF/M3-11-007/009

“Tip of the Week”

Agencies are reminded that in order to utilize SPPS Mainframe - Indebtedness for Separations, the employee must have monies to be captured in the SPPS Mainframe such as a final T&A, lump sum or cash award.